

The Center for Collaborative Command and Leadership

Improving Stakeholder Cooperation and Collaboration



The Center for Collaborative Command and Leadership has a 20 year-long, highly distinguished worldwide career of leading edge innovation and service to the academic, military and business communities. CCCL is the proud heir of Medsmart, Inc., a company that pioneered transcontinentally-distributed medical training in disaster medicine using human patient simulation and virtual and augmented reality (A/VR). Pioneering involvement of Medsmart in activities focused on Medical Operations other than War (MOOTWA) transited CCCL to its current profile centered on readiness training and preparation of civilian and military senior executive personnel exposed to sudden, unforeseen, transboundary crises and disasters.

The mission of CCCL is to equip executive leaders with the necessary skills that, taken together, lead to practical mastery of the concept of readiness and its immediate implementation during critical events. CCCL bases its process of leader readiness preparation on two concepts: Team of Leaders (ToL) and John Boyd's OODA (Observe, Orient, Decide, Act) Loop Operations.

In our workshops and training sessions we introduce these concepts and their role in providing a platform for badly needed change and action. ToL maximizes the use of the complex skill-sets possessed by already proven, yet often isolated leaders. In the process, new actionable knowledge is generated, and mutual mistrust is converted into confidence and shared mission. ToL uses leaders at all organizational and functional levels, amplifies their skills, knowledge, and abilities, and converts them into unstoppable, focused, and high performing collaborative teams.

During our workshops we:

- describe and disseminate ToL as a highly effective collaboration tool among representatives of major stakeholders involved in academia, business, government affairs, health care, and the military.
- provide practical, hands-on training using a Leader Team Exercise (LTX) framework
- determine, using the LTX approach and discussion among all participants, the critical fields where application of ToL could achieve improvements in efficiency.

The format provides both theoretical problem-focusing discussions initiated by presentations from distinguished speakers, simulation exercises and practical ToL skills, demonstrated and practiced by the participants under the guidance of senior mentors involved in its development and implementation.

ToL is a highly structured approach that supports the rapid development of High Performing Leader Teams across various boundaries of organization, function, level and culture with optimal use of information technology and knowledge management techniques.



SERVICES

DELIVERY OF EXPERTISE

The services of the Center focus on three areas: exploration/research, education, and delivery of expertise on all issues related to collaborative leadership at the local, national, and global level. The Center provides on-demand expertise and mentoring to all governmental, corporate, and private institutions involved in activities demanding high levels of collaboration across boundaries of profession, organization, culture, and nationality. Services are offered both under conditions of day-to-day, routine operations, and on emergency basis, during “time is of the essence” crises/disasters.

Depending on the circumstances and the nature of the task in which the Center is involved, it can provide both in-house and deployable expertise targeted on the accelerated development of actionable understanding among all participating actors, and - through the implementation of such understanding – on the improvement of organizational efficiency and productivity.

Through implementation of Teams of Leaders (ToL) at client organizations, the Center can facilitate the process of change and limit the turbulence that often accompanies major shifts of the organizational profile of operations. ToL-mediated processes reduce inherent and often detrimental tensions and uncertainties among the involved parties, help to introduce new processes and activities in a manner that eliminates friction, and enhance the spirit of organizational innovation which promotes improved responsiveness to market, regulatory, or political pressure.

When involved in crisis-related situations, activities of the Center focus on reduction of the most immediate consequences of the deleterious event, and the development of the most optimal paths toward full and speedy recovery of normal, steady-state operations.

EDUCATION AND TRAINING

Education of the new generation of leaders endowed with a thorough familiarity of the theory and practice of the Teams of Leaders (ToL) concept serves as a focusing element of the Center’s mission. ToL-based training activities focus on the senior executive personnel of federal, state, and local governments, and non-governmental (NGOs) and corporate organizations. Several of these activities are simulation-based in which “free-play” scenarios are used as the training substrate. Highly complex, advanced technology training platforms capable of providing globally distributed virtual reality (VR) and augmented VR (A/VR) training environments are under current development by CCCL and its US, Canadian, and French partners.

The Center provides both in-house ToL teaching/ training coaches and similar programs to its clients who wish to support their own development of intra-institutional ToL programs.

RESEARCH

The Center investigates the significance and impact of collaborative leadership on operations performed in complex settings of healthcare, business, research, etc. The Center evaluates the utility of such efforts, the role of collaboration as the promoter of efficiency and effectiveness of task executions in specific settings. The results of studies conducted by the Center’s research personnel are disseminated through publications, workshops, symposia, and conferences, and also through collaboration with the media and professional/trade organizations.